

ALWAYS ON STANDBY SERVICE & MAINTENANCE

Central Power Services has a fleet of service engineers with modern well equipped vehicles, the latest telecommunications, vehicle satellite tracking, and the latest laptop software diagnostic tools to carry out service and preventative maintenance. Our service engineers are factory trained and are available 24 hours a day, every day.



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SERVICE CONTRACTS

Central Power Services' proactive approach will ensure that when you really need your generator or UPS to provide that emergency supply, the equipment will operate and start first time. Methodical testing and planned preventative maintenance routines are all part of Central Power Services' service. Each service contract is tailored to suit the individual customer requirements, whether the machine is running 24 hours a day, or is a standby to operate in the event of a power failure.

24 HOUR CALL OUT SERVICE

Central Power Services can offer an around the clock emergency call out service to all their contractual customers. In the event of an emergency situation, our telephone support team can offer, where appropriate, several recommendations for the owner/operator to try whilst a factory trained engineer is despatched to the site to restore essential power supplies and/or carry out a repair. All the service vehicles are well stocked with a variety of spare parts such that a first time repair is normally the rule and not the exception.

SATELLITE TRACKING

In an emergency situation our clients benefit from knowing that we can provide up to the second positional data on all our vehicles, whether service or delivery vehicles, thereby eliminating the frustration of not being able to have immediate answers with regard to arrival times of engineers and goods. This has proved especially useful for clients awaiting delivery of emergency hire equipment.

ON SITE TESTING AND LOAD BANKING

Regular testing of the generator develops confidence in the equipment's ability to perform and is essential in ensuring that the generator remains in full working order. In circumstances where testing the generator on building load is not appropriate or not possible, Central Power Services can provide temporary resistive load banks to simulate full site load and provide a written report on completion, together with any recommendations that may be necessary. Currently, Central Power Services has over 5MW of load bank equipment available for hire in modules from 10KW to 1000KW.

REPAIRS

Central Power Services can carry out full repairs on site or remove the equipment back to our workshops for major repairs, if appropriate to do so. We can also upgrade control systems, governing systems and other components to more modern equivalents so that the end user can benefit from the latest technology. All repairs are fully tested prior to reinstatement of the equipment.

PARTS

Central Power Services stocks a wide selection of spare parts in our spare parts division. We carry the most common printed circuit boards together with standalone controllers, changeover contactors, starter batteries and a large quantity of engine spares of various makes. As distributors for FG Wilson, CPS parts department offer a comprehensive service for all clients parts needs.

THERMAL IMAGE SURVEYS

Increasingly, we are being asked to provide specialist surveys and reports on existing site electrical installations. Central Power Services understands that down time for maintenance is both time consuming and expensive for our customers. Therefore we can provide a thermal image survey, which will highlight any underlying power problems without the necessity to isolate the mains supply. Please contact our service department for a no obligation quotation.



Generating Confidence



Central Power Services Limited
Garstang Road, Brock, Preston PR3 0PH

Tel: **01995 642600** Fax: 01995 642601
Email: sales@central-power.co.uk
www.central-power.co.uk